



After Sales Policy (Refund and Exchange)

1. Refund and exchange services include all the National Archives publications purchased from the selling outlet at the NA headquarters.
2. In case of a refund or exchange, a publication should be in the same condition when was purchased, accompanied by the original receipt.
3. In case of refunding a publication that was sold with a promotional one, both the purchased publication and the promotional one must be returned in their original condition at the time of purchase, otherwise the value of the promoted publication would be deducted from the refund amount.
4. Refund or exchange must only be within (30) days from the date of purchase from the NA headquarters.
5. Purchase of publications through NA Application, shall be subject to the terms and conditions of Play Store and Apple Store.